

28 July 2023

**HSBC WARNS AGAINST PHISHING EMAIL**

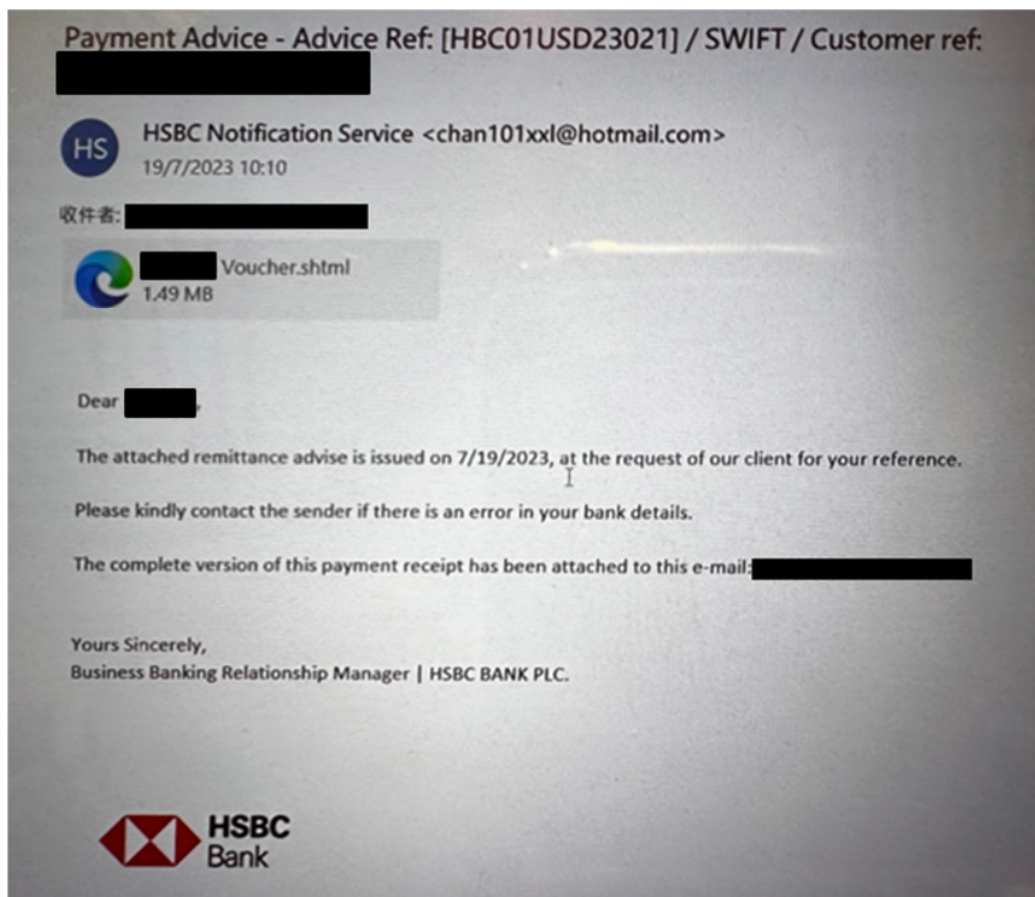
The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email purported to be sent by HSBC. The phishing email informs the recipient of the issuance of a payment advice and suggests them to open an attachment.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Customers are advised not to open any link or attachment in the email. The public should also safe-keep their login credentials. HSBC reiterated that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions, or request for sensitive personal information or credit card details from customers through hyperlinks.

Below is the screen capture of the phishing email and the sender's email address:

**Phishing email address and screen capture**

[chan101xxl@hotmail.com](mailto:chan101xxl@hotmail.com)



Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <http://www.hsbc.com.hk>. Customers should access banking services by keying in the website address at the address bar of the browser.

If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

*ends/more*

**The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 62 countries and territories. With assets of US\$2,990bn on 31 March 2023, HSBC is one of the world's largest banking and financial services organisations.

*ends/all*