

1 February 2019


HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email purported to be sent by HSBC. The phishing email suggests that recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Below is the screen capture of the phishing email.

Phishing Email

From: HSBC Advising Service [mailto:advising_service.10738204.660584.2065002040@mail.hsbcnet.hsbc.com]
Sent: Friday, February 1, 2019 5:25 AM
To:
Subject: Payment Advice - Advice Ref:[GLV124006973] / ACH credits / Customer Ref:[190122-HKA01] / Second Party Ref:[500000049519] 付款通知書 - 通知書參考編號 Ref:[GLV124006973] / ACH credits / 客戶參考編號 : [190122-HKA01] / 第二方參考編號 : [500000049519]

 Payment_Advice.pdf (149.8 KB) [Download](#) | [Briefcase](#) | [Remove](#)

Dear Sir/Madam,

The attached payment advice is issued at the request of our customer. The advice is for your reference only.

Yours faithfully,
Global Payments and Cash Management
HSBC

敬啟者，

隨附的付款通知書是本行按客戶要求發出予閣下。此通知書僅供閣下參考。

敬頌商祺！
環球資金管理部
香港上海滙豐銀行有限公司

This is an auto-generated email, please DO NOT REPLY. Any replies to this email will be disregarded.

這是自動產生的電子郵件，請勿回覆。系統會忽略對此電子郵件的任何回覆。

Security tips

1. Install virus detection software and personal firewall on your computer. This software needs to be updated regularly to ensure you have the latest protection.
2. To prevent viruses or other unwanted problems, do not open attachments from unknown or non-trustworthy sources.
3. If you discover any unusual activity, please contact the remitter of this payment as soon as possible.

安全提示

1. 在您的電腦上安裝病毒偵測軟體和個人防火牆。有關軟體必須定期更新，才能確保取得最新的保護。
 2. 為防止病毒或其他造成困擾的問題，請勿開啟來自不明或不可信任來源的附件。
 3. 若您發現任何不尋常活動，請儘速聯絡此付款的匯款人。
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Customers are advised not to open the attachment in the phishing email. If they are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves our customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from approximately 3,800 offices in 66 countries and territories in our geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,603bn at 30 September 2018, HSBC is one of the world's largest banking and financial services organisations.

ends/all