

10 June 2020

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email which was issued from a non-HSBC email address. The phishing email suggests that recipients should click a link to finish a survey.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Customers are advised not to click any link in this email.

Below is the screen capture of the phishing email:

Phishing Email

From: HSBC <points@programloyal.com>
Sent: Tuesday, June 9, 2020 8:51 AM
Subject: HSBC Rewards are FINALLY here! Get cash & points

 The linked image cannot be displayed. The file may have been moved, renamed, or deleted. Verify that the link points to the correct file and location.

DEEP THOUGHTS ?

We want to hear them all

We would like to hear from you!

You are among a select group of customers invited to be part of " HSBC Insiders " . You were chosen for this exclusive by invitation only panel

so please respond quickly as space is limited and will fill up quickly

Here are some of the benefits of becoming a " HSBC Insider " :

- You will be awarded " Insider Points " for each survey you take .
- Points can be redeemed to discounts or cash .
- From time to time , we will share what your fellow Insiders have to say .

Please click on the link below to get started. We look forward to hearing your opinions !

[START THE SURVEY](#) on Ship

Thank you in advance ...

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 or report to the Police.

ends/more

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,918bn at 31 March 2020, HSBC is one of the world's largest banking and financial services organisations.

ends/all