

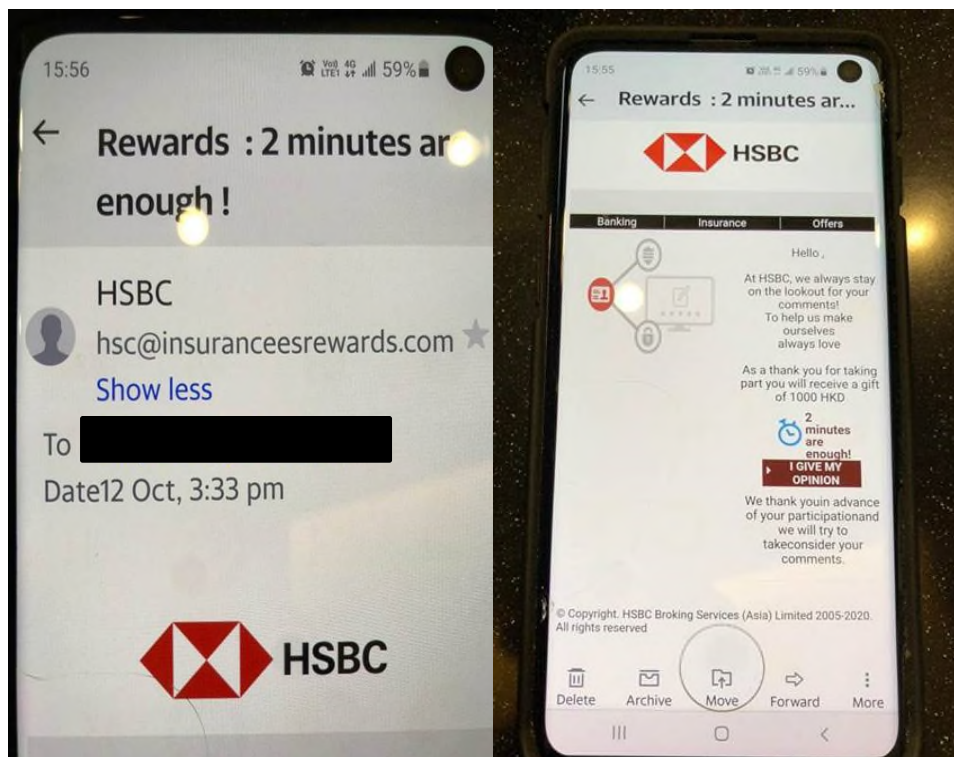
2 November 2020

**HSBC WARNS AGAINST PHISHING EMAIL**

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email, which requested customers to fill out a survey and they will be rewarded with a gift that worth HKD1,000.

We would like to remind customers that the Bank has no connection with the phishing email involved, which was sent through a non-HSBC email address (hsc@insuranceerewards.com). Customers should disregard this email and avoid disclosing any personal information or clicking any link in the email.

Below is the screen capture of the phishing email:

Phishing Email

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 or report to the Police.

*ends/more*

**The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,956bn at 30 September 2020, HSBC is one of the world's largest banking and financial services organisations.

*ends/all*