

26 January 2022

HSBC ADJUSTS BRANCH OPERATIONS

Customers Are Advised to Use Digital Channels or Nearby Self-Service Banking Terminals as Alternatives

In light of the rapidly evolving COVID-19 situation, HSBC will further adjust the business hours of its retail outlets by closing on Saturdays, with the exception of branches listed below. Business hours are 9am to 12noon on Saturdays for locations that will remain open. This temporary arrangement will be effective from Saturday, 5 February 2022 until further notice.

This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers, while balancing the need to ensure normal banking services to the community.

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals for the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary. Latest arrangements of HSBC branch operation can be found at https://www.hsbc.com.hk/legal/important-notices/#branch.

Branches that maintain services on Saturdays with banking hours from 0900-1200

Outlet	Address
Hong Kong Island District	
Aberdeen Premier Centre	Shop 1, G/F, Site 4, Aberdeen Centre, Aberdeen
Cityplaza Branch & Premier Centre	Unit 065, Cityplaza I, Taikoo Shing
Hong Kong Office	Level 3, 5-6 & BL1, HSBC Main Building, 1 Queen's Road Central, Central
Kowloon District	
Kwun Tong Branch & Premier Centre	G/F & 1-3/F Wong Tze Building, 71 Hoi Yuen Road, Kwun Tong
Mongkok Branch & Premier Centre	Basement, U/G & 1/F, 673 Nathan Road, Mong Kok
New Territories District	
Shatin Plaza Branch & Premier Centre	Shop 49, Level 1, Shatin Plaza, 21-27 Sha Tin Centre Street, Sha Tin
Tsuen Wan Branch & Premier Centre	Shops 4A, 4B(A-C), 5 & 6, 1/F & Shop A, 2/F, Fou Wah Centre, 210 Castle Peak Road, Tsuen Wan
Tuen Mun Town Plaza Branch & Premier Centre	Shop 1, UG/F, Shopping Arcade Phase II, Tuen Mun Town Plaza, Tuen Mun

Yuen Long Branch & Premier	Basement, G/F, 1-2/F, HSBC Building Yuen Long,
Centre	150-160 Castle Peak Rd, Yuen Long

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About The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

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